Cancellation Policy

Cancellation will result in the loss of your booking deposit.

Camping and caravanning cancellations made on or before 14 days prior to the arrival date will be entitled to a full refund or transfer less the booking deposit. Glamping or holiday cottage cancellations made on or before 28 days prior to the arrival date will be entitled to a full refund or transfer less the booking deposit.

Camping and caravanning cancellations made after 14 days prior to the arrival date will not be entitled to a refund or transfer. Glamping or holiday cottage cancellations made after 28 days prior to the arrival date will not be entitled to a refund or transfer. In exceptional cases, a transfer may be offered in which case a £10 booking amendment fee will be charged.

The Site is unable to offer refunds or transfers for early departures or late arrivals.

In the event that the booking is cancelled by the Site due to extenuating circumstances including acts of god, extreme property damage or global pandemics, we will transfer your booking to an alternative date.